

Gaylord Opryland Evacuation and Severe Weather Procedures

Evacuation of Gaylord Opryland

The decision to close and/or evacuate Gaylord Opryland Resort and Convention Center will be made by the Front Desk Manager/Supervisor in consultation with the Hotel Manager, and/or the Vice President, if time permits. Evacuation should be done whenever there is immediate danger to the Guests and Gaylord Staff within. There are two evacuation systems that can be utilized to evacuate the building.

During an evacuation, Nashville Fire Department will most likely be called to the scene assisting with the evacuation and investigating the cause. The emergency crews will stage on the service road adjacent to the affected building.

Severe Weather

Gaylord Opryland receives notifications of severe weather and tornado warnings issued for Davidson County. After notifications of the warnings, the Security Manager on Duty will stay abreast of the conditions and will make a determination to activate the emergency alert plan or not. In the event a notification is given, areas of refuge are listed below:

Areas of Refuge for Gaylord Staff and Guests during a Severe Weather Evacuation

Sleeping Room Areas – Guests should be directed into the hallway, asked to close their room door, be seated and wait for the all clear announcement. Guests on the top floor of room buildings should be directed to proceed to the lowest levels if time permits.

Cascades Lobby Areas – Bell Services storage area, service area behind Cascades Restaurant, Sales offices, Retail offices and Lost and Found.

Cascades Arcade – Interior hallway near Sales offices.

All other Cascades Areas – Sales offices, Bell Services storage and Retail offices should evacuate to the lower level of the building and into the fire exits away from glass and windows.

Delta Island Shops and Food Outlets – Lower level service tunnels below these shops.

All other Delta Areas – Lower level service areas of the Delta room unit wings, service tunnel of Delta Island and the break room on the lower level of the Delta Island.

Garden Areas, Solario, and Ravello – Service area behind the Restaurants, Starlight Café, service halls nearby Housekeeping and the tunnel on the east side of the STAR Service Center.

Magnolia Lobby – Lower level of the Magnolia Room Wings.

Magnolia Shops – Gaylord Staff and Guests in these areas should go to the service area behind the Tennessee Ballroom.

East Wing – Gaylord Staff and Guests in this area should go to the lower level of the building and into the fire exits.

Executive Offices – Gaylord Staff and Guests in this area should take refuge in the fire exit and inner hallways.

Relache' Spa – Sales Offices or the Bell Services storage area or nearby lower level stairs.

Old Hickory Steak House – Lower level service tunnel below the building.

Pub District – Gaylord Staff and Guests should go into the main kitchen area.

Tennessee Lobby – Gaylord Staff and Guests in the area should go to the Ryman Studios area.

Tennessee Ballrooms – Gaylord Staff and Guests in these areas should go to the Exhibit Hall level. A secondary place of refuge for smaller groups would be the service areas around the ballrooms.

Presidential Lobby – Guests and Gaylord Staff in these areas should go to the Exhibit Hall's lower level.

Presidential Ballrooms – Guests and Gaylord Staff in these areas should go to the Exhibit Hall level. A secondary place of refuge for smaller groups would be the service areas around the ballrooms.

Governors Ballroom – Guests and Gaylord Staff in these areas should go to the Exhibit Hall level, if time permits. A secondary place of refuge for smaller groups would be the service areas around the ballrooms.

Magnolia Meeting Rooms – Guests and Gaylord Staff in these rooms should go to the exhibit halls, if time permits. They should remain where they are if there is not time to be moved.

Delta Ballroom and Meeting Rooms – Guests and Gaylord Staff should go to the Exhibit Hall level if time permits. The persons should remain in the ballrooms if there is not time to evacuate them to the exhibit hall levels. A secondary place of refuge for small groups would be the service areas around the ballrooms.

Ryman Studios – Guests and Gaylord Staff in the area should remain where they are and stay away from glass and windows.

Exhibit Halls – Guests and Gaylord Staff in these areas should remain where they are.

Gaylord Springs – All Gaylord Staff and Guests should seek shelter in the basement of the building. The maintenance building should not be used for shelter.

Radisson – All Staff and Guests should seek shelter in the interior hallway of the first floor.